



**FOR IMMEDIATE RELEASE**  
**Friday, October 18, 2013**

**The Economic Development Corporation, the City of Windsor & HGS Canada Announces  
City is shortlisted for 500 Seat Job Contact Centre!**

Windsor-Essex, Ontario, October 18th, 2013 – The WindsorEssex Economic Development Corporation, the City of Windsor and HGS Canada Inc. are very pleased to announce that Windsor, Ontario has been shortlisted for a potential new HGS Canada Contact Centre. The next step in the site selection process is a job fair event for the global company who is looking to open a potential 500 seat facility in the Windsor area. HGS Canada will evaluate the local labour market in hopes of locating hundreds of quality new jobs in the City of Windsor, which would include frontline customer service associates, as well as, support and management level positions.

HGS Canada's groundwork for further expansion began earlier in the year when the company began researching a number of potential locations across Canada. "We recently assessed several cities in Canada, and our analysis of the City of Windsor is very encouraging" said **Ross Beattie, President & CEO of HGS Canada**. "Although we are a global company, we pride ourselves on being good local corporate citizens and a community minded employer. Expansion to a 12th site is inevitable as the business growth before us is great enough to fill and sustain a 500 seat facility" adds Mr. Beattie.

"It has been a pleasure for the City of Windsor to work with HGS Canada leading up to this next phase in their process, sharing all of the benefits we have to offer, including the city-wide CIP. This is another indication that when companies are looking for a good place to invest, Windsor is top of mind," said **Mayor Eddie Francis**.

Expansion is nothing new for HGS, who opened four new sites in Canada in the past three years. This growth began in Thunder Bay in 2010 followed by North Bay in early 2011, Belleville in the summer of 2012, and culminated just a few months ago when Barrie launched in June of 2013.

The Windsor Job Fair will take place at the Caboto Club located at 2175 Parent Avenue, on Friday, November 15<sup>th</sup> and Saturday, November 16<sup>th</sup>. HGS Canada representatives will be on site between 10am to 7pm of both days to discuss the value of employment with HGS Canada. It is the perfect opportunity for interested individuals to find out more about the company and learn about employment and career opportunities with HGS Canada.

"We invite everyone to attend this job fair to see and hear all about the potential of working for a stellar company like HGS Canada." stated **Sandra Puaptello, President and CEO of the WindsorEssex Economic Development Corporation**.

HGS Canada is accepting applications for the potential new site in Windsor, Ontario.

Be the first to apply at [www.JoinHGS.com](http://www.JoinHGS.com)

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#### About HGS

HGS Canada offers Customer Care, Technical Service, Inbound Sales and Customer Loyalty support in the English and French language at 11 sites across Canada. HGS Canada is part of HGS Global Solutions and has a presence in 54 delivery centres in North America, Latin America, Europe, Asia and Africa employing close to 24,000 employees worldwide.

#### **Contact details:**

**John Hooper, SVP, Business Development and Client Relations**

**HGS Canada**

**john.hooper@teamhgs.com**

**902-421-9482**

**Lana Drouillard, Director, Marketing/Communications**

**WindsorEssex Economic Development Corp.**

**519 259-9600**

#### About Hinduja Global Solutions (HGS):

HGS, part of the multi-billion dollar conglomerate – Hinduja Group, is a world leader in Customer Relationship and Business Process Management, with a global footprint across North America, Latin America, Europe, Asia and Africa. With over three decades of experience with some of the world's most recognized brands, it delivers the best practices that drive exceptional results for its clients. Its contact center solutions, back office transaction processing services, domain analytics and process consulting solutions combine operational excellence with functional expertise. It enjoys "Preferred Partner" status with most of its major clients. HGS currently serves 520 clients through its 54 Global Delivery Centers. HGS India is a public limited company, listed on the National Stock Exchange (NSE) and Bombay Stock Exchange (BSE). It had a turnover of \$323 million in the fiscal year 2011-12.